



Kidderminster Town Council

Have your say - our services

Kidderminster Town Council was established in 2015 to provide a range of local services to the people of our town.

We now own and maintain St. George's Park, Baxter Gardens and Broadwaters Park. We are also the custodians of Kidderminster Town Hall, which is currently undergoing a major transformation.

Other services we provide include providing allotments, the toilets in Market Street, putting on civic and community events, providing some playgrounds and street furniture and hanging baskets in the Town Centre.

On average it costs most households in Kidderminster £51 a year (or just less than £1 a week) for us to provide these services. this is less than 3% of your total Council Tax bill.

We are committed to listening to you and acting in your best interests. We are carrying out this resident survey to help us understand more about what is important to you. We want to know what you think of the council and the services we provide. Your feedback will help us to shape our vision and our budgets for the future and continue to improve.

This survey is for people who live in Kidderminster only.

Please do not complete if you live outside the area.

1. Please confirm you live in Kidderminster

☐ Yes

2. How satisfied are you with Kidderminster as a place to live?

- ☐ Very satisfied
- ☐ Fairly satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied

3. How satisfied are you with the way Kidderminster Town Council runs its services?

- ☐ Very satisfied
- ☐ Fairly satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied

4. In considering the next question, please think about the range of services Kidderminster Town Council provides to the community as a whole, as well as the services your household uses. To what extent do you agree or disagree that Kidderminster Town Council provides value for money?

- ☐ Strongly agree
- ☐ Tend to agree
- ☐ Neither agree nor disagree
- ☐ Tend to disagree
- ☐ Strongly disagree
- ☐ Don't know

5. To what extent do you think Kidderminster Town Council acts on the concerns of local residents?

- ☐ A great deal
- ☐ A fair amount
- ☐ Not very much
- ☐ Not at all
- ☐ Don't know

6. From the following list, please select the top three areas of work which you feel we should prioritise and focus our energies and resources on:

	Top priority	Second priority	Third priority
Localism – taking on more green spaces and assets from the District Council to protect their future for the community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Representation – Kidderminster Town Council is the only democratically elected body which represents the town of Kidderminster. We are working to make Kidderminster a better place to live, work and play. We use our democratic power to make sure that Kidderminster’s voice is heard in local and regional forums and being present in all local groups and spaces, for example: - we comment on all planning applications in the Town Council area - we work with other strategic partners (the District Council, West Mercia Police, the Business Improvement District and other community and voluntary organisations).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Future proofing/capital investments – getting capital grants and funding to acquire or update buildings and spaces for the community and services, like our Town Hall projects, the bandstand in St. George's Park and funding for biodiversity policies.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community, culture and events – providing free access to events and opportunities to celebrate arts, heritage and culture such as Christmas Lights switch on event and Remembrance Sunday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Presentation of the town – street cleaning, street furniture, statues and memorials, putting up floral displays and other initiatives to improve the presentation of the town	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Upkeep of parks and open spaces – maintaining our parks and the play areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing allotments - making land available for residents to have allotments and coordinating the group who manage the allotments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public conveniences - owning and maintaining the toilets in Market Street	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Town Markets - commissioning a company to run a market in the town centre. This is currently LSD promotions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. How could we improve any of the areas of work you ranked in your top three in the last question?

8. We are redeveloping the Town Hall, transforming the listed building into a bright new cultural, music and community space. Funding is thanks to a government grant. The project is progressing well and currently on target to reopen Summer 2025. Our ambition is for the venue to cater for all the community. We want it to provide a range of activities, events, performances, and learning opportunities. How important is it to you to that the Town Hall is used to its full potential?

- ☐ Very important
- ☐ Fairly important
- ☐ Important
- ☐ Slightly important
- ☐ Not at all important
- ☐ Don't know

9. We own and maintain the water feature on the town's ring road. The Grade II listed feature does not run all the time, it is switched on to mark special occasions. This is due to the running costs, which are £3,750 a year.

How important is it to you to have it switched on more frequently?

- ☐ Very important
- ☐ Fairly important
- ☐ Important
- ☐ Slightly important
- ☐ Not at all important
- ☐ Don't know

10. Would you be willing to pay more Council Tax (20 pence per year, per household) so we could switch the waterfall on more regularly?

- ☐ Yes
- ☐ No
- ☐ Not applicable - my age/situation means I am not required to pay Council Tax

11. We own and maintain St George's Park. The paddling pool there has been out of action since August 2022 due to health and safety concerns. To get it running again it is estimated to cost £156,000. We have a working group looking at ways we can fund the repairs. How important is it to you to reopen the paddling pool?

- ☐ Very important
- ☐ Fairly important
- ☐ Important
- ☐ Slightly important
- ☐ Not at all important
- ☐ Don't know

12. Would you be willing to pay more Council Tax (£2 per household per year) to help fund the repairs and the ongoing maintenance and running costs?

- ☐ Yes
- ☐ No
- ☐ Not applicable - my age/situation means I am not required to pay Council Tax

13. Earlier in the questionnaire we outlined the services we are currently providing (question 6). Are there any other areas of work Kidderminster Town Council does not deliver/support currently that you would like to see us take on?

14. Would you be willing to pay more Council Tax to enable us to take on the work you have suggested?

☐ Yes

☐ No

☐ Not applicable - my age/situation means I am not required to pay Council Tax

15. Which area of the town do you live in? If you are not sure you can check on our map.

- ☐ Blakebrook & Habberley South
- ☐ Franche and Habberley North
- ☐ Broadwaters
- ☐ Offmore & Comberton
- ☐ Aggborough & Spennells
- ☐ Foley Park & Hoobrook

16. Which age range do you fall into?

- ☐ Under 14
- ☐ 14-17
- ☐ 18-24
- ☐ 25-34
- ☐ 35-44
- ☐ 45-54
- ☐ 55-64
- ☐ 65-74
- ☐ 75+

Thank you for taking the time to respond to us.

Your views are important and will help us to plan our future strategies and objectives to deliver more meaningful and quality services to our residents.

If you would like to be kept up to date with all Town Council and Town Hall news you can sign up to our mailing lists by emailing office@kidderminstertowncouncil.gov.uk